



AMC Contact Directory

How to Use This Directory

General questions: Main: Customer Service / Quotes

Urgent issues: Escalation

Property Rate (PR)

| Category | Contact Name | Email | Phone | Notes |
|------------|------------------|--------------------------|-----------------------|-------------------|
| Main | Customer Service | info@propertyrate.com | 877-777-7283 ext. 2 | General inquiries |
| Escalation | Tiffany Ocampo | tocampo@propertyrate.com | 657-341-0427 | |
| Escalation | Dora Perez | dperez@propertyrate.com | 877-777-7283 ext. 132 | |
| Quotes | | quotes@propertyrate.com | | Pricing requests |

Nationwide Appraisal Network (NAN)

| Category | Contact Name | Email | Phone | Notes |
|----------------------|------------------|-------------------------|--------------|------------------------|
| Main | Customer Service | NANSupport@nan-amc.com | 888-760-8899 | General inquiries |
| Escalation | | Escalations@nan-amc.com | | Escalation support |
| Loan Level Inquiries | Nancy Cole | ncole@nan-amc.com | 813-303-9300 | Client Success Manager |

Electronic Appraisal Solutions, DBA Valligent Valuations

| Category | Contact Name | Email | Phone | Notes |
|------------|-----------------|------------------------------|--------------|-----------------------------|
| Main | Client Services | clientservices@valligent.com | 916-760-2525 | General inquiries |
| Escalation | Will Hatrick | whatrick@valligent.com | 916-469-3655 | Client Relationship Manager |